

QUALITY, ENVIRONMENT AND OCCUPATIONAL SAFETY POLICY

The University Line Concessionaire ("UNIVERSITY LINE") is committed to ensuring compliance with legal and applicable requirements, in addition to promoting awareness of its employees, always seeking continuous improvement of its processes and services. The UNIVERSITY LINE is focused on guaranteeing a quality service to the users, the Granting Authority and the Shareholders, as well as committing itself to promote constant improvement in the working conditions, health risk prevention to its collaborators and the occurrence of environmental impacts.

Principles:

- **Leadership:** The Senior Management of the UNIVERSITY LINE takes the leadership and commitment to Quality Management, Environment, and Occupational Health and Safety.
- **Alignment Strategy:** The established Quality, Environmental and Occupational Health and Safety objectives are aligned with the QHSE Policy, as well as with the UNIVERSITY LINE strategy.
- **Risk Management and Opportunities:** The UNIVERSITY LINE manages the risks and opportunities identified in its processes to achieve expected results, reduce negative effects, and seize opportunities as they arise.
- **Customer and other Stakeholder satisfaction:** The UNIVERSITY LINE listens to reports from users, the Granting Authority, Shareholders and other stakeholders, identifying needs and expectations and taking them into account in the performance of its activities, encouraging the creation of mutually beneficial relationships.
- **Continuous Improvement:** The UNIVERSITY LINE fosters improvement in its processes, which allow good practices and lessons learned to be identified, creating a culture of seeking efficiency in its processes.
- **Legal Compliance:** The UNIVERSITY LINE has the compliance with the legislation as a premise of the commitment to the Environment, Health, Worker Safety, and other applicable requirements.
- **Environmental Impact Reduction:** The UNIVERSITY LINE considers the environmental aspects in all the development phases of the UNIVERSITY LINE's activities, aiming to minimize eventual environmental impact.
- **Hazard and Risk Reduction:** The UNIVERSITY LINE identifies possible dangers that employees are exposed to in order to prevent risks to their health.
- **Awareness of your employees:** The UNIVERSITY LINE promotes training and awareness to its employees.

CONCESSIONÁRIA LINHA UNIVERSIDADE S.A.

Revision 00, June 09, 2021

CONCESSIONÁRIA LINHA UNIVERSIDADE S.A.

Rua Olimpíadas, 134 – 11º andar – Vila Olímpia – São Paulo – SP

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Signatures



Moisés Nonato Santos
moises.nonato@acciona.com
Signed



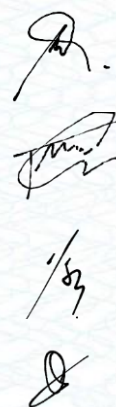
FERNANDO MINGUEZ LLORENTE
fernando.minguez.llorente@acciona.com
Signed



Nelson Segnini Bossolan
nelson.bossolan@linhauni.com.br
Signed



Juan Antonio Santos de Paz
juanantonio.santos.paz@acciona.com
Signed



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NELSON SEGNINI BOSSOLAN **Signed** (Account 0432f3e4-5e9b-4a7c-bb03-35572680920c) - E-mail: nelson.bossolan@linhauni.com.br - IP: 200.185.255.243 (200-185-255-243.user.ajato.com.br porta: 28836) - Identification document provided: 075.371.638-04 - DATE_ATOM: 2021-06-09T16:08:35-03:00

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MOISÉS NONATO SANTOS **Signed** (Account 8d2fe569-2dfb-4ee1-b298-d3891f9d25e0) - E-mail: moises.nonato@acciona.com - IP: 177.190.194.22 (177-190-194-22.dedicated.ctitel.com.br porta: 48368) - Geolocalização: -23.5956938 -46.6851303 - Identification document provided: 183.138.788-35 - DATE_ATOM: 2021-06-09T17:07:18-03:00

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FERNANDO MINGUEZ LLORENTE **Singed** (Account 6cdef345-4bc6-4de7-9cc7-0c2e43d06398) - Email: fernando.minguez.llorente@acciona.com - IP: 177.9.149.24 (177-9-149-24.dsl.telesp.net.br porta: 6558) - [Geolocation: -23.550519899999998 -46.633309399999995](#) - Identification document provided: 716.583.671-38 - DATE_ATOM: 2021-06-09T18:14:57-03:00

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JUAN ANTONIO SANTOS DE PAZ **Signed** (Account 01a37f1c-4e38-4f51-b116-76b20f8e64a0) - Email: juanantonio.santos.paz@acciona.com - IP: 89.7.9.228 (static-228-9-7-89.ipcom.comunitel.net porta: 44584) - Identification document provided: 716.662.191-50 - DATE_ATOM: 2021-06-09T19:06:06-03:00

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